# Tadpoll.app – Terms & Privacy (Plain-English Version)

Last updated 30 July 2025

These rules explain what you can expect from Tadpoll.app (the "site" or "game") and what we expect from you. We've done our best to keep the language in this document friendly and direct.

#### 1 Who we are

Tadpoll.app is run by the Tadpoll Volunteer Team in our spare time. Currently, we cover the hosting costs ourselves. Core changes will be communicated to players when feasible and important to do so.

#### Contact options:

- General support form (fastest)
- Email <a href="mailto:support@tadpoll.app">support@tadpoll.app</a>
- Post Tadpoll Volunteer Team, Unit 137693, PO Box 7169, Poole BH15 9EL, UK

#### 2 Definitions

- "We" / "us" the volunteer team running Tadpoll.app.
- "You" / "player" anyone who creates an account or visits the site.
- "Service" everything you can do on Tadpoll.app (website, emails, leaderboards, etc.).
- "Content" text, code, graphics, forecasts and any other material on the Service.

# 3 Eligibility & fair play

- You must be 18 years or older.
- One account per person. No automated bots or scraping tools.
- This is a friendly competition. We may suspend or delete any account, at any time, if we think someone is ruining the game or breaking these rules.

#### 4 Licence to use the Service

We grant you a revocable, non-exclusive, non-transferable licence to use the Service for personal entertainment only. All rights are reserved. You may not copy, sell, or reverse-engineer our software or content.

## 5 Service status & expectations

Tadpoll.app is a hobby project for fun. It may change, break, or disappear without notice. We do our best to keep things running but make no guarantees of uptime, accuracy or availability.

## 6 Liability cap

To the fullest extent allowed by UK law, we are not liable for any loss or damage that results from using the Service. If liability cannot be excluded, it is capped at £1 (one pound sterling).

# 7 Data & privacy (UK GDPR)

We respect your privacy and collect the bare minimum needed to run a successful forecasting tournament, the very nature of which necessitates some data collection. The Tadpoll Volunteer Team is the data controller for your personal data.

#### 7.1 What we collect

Data	Purpose	Legal basis
Email address	Create account, send results & important updates	Contract (provide the Service)
Age band (e.g., 18-24, 25-34,)	Aggregate stats, tailor questions	Legitimate interests
Gender (optional)	Aggregate stats	Legitimate interests
Country	Time-zone adjustments & stats	Legitimate interests
Forecast entries & scores	Core game mechanic	Contract
Cookies & analytics	Basic site metrics	Consent (cookie banner)

### 7.2 Storage & security

Data is stored on servers in the UK/EU provided by DigitalOcean. We use encryption in transit (HTTPS) and restrict access to authorised volunteers only.

### 7.3 Sharing & third parties

We share data only with service providers who help us run Tadpoll.app (hosting, email delivery, analytics). They act under written agreements and must keep data secure. We do not pass your email or personal data to advertisers or other third parties unless:

1. you give explicit consent; or

2. we are legally compelled to do so.

#### 7.4 Monetisation & ads

We may introduce adverts or partner content in future. If we do, we will keep your email private and give clear opt-out options. Material changes will be announced by email.

#### 7.5 Retention

- Account data kept while your account is active and for up to 12 months after your last login.
- Forecast data kept indefinitely for historical leaderboards unless you ask us to delete it.

#### 7.6 Your rights

Under UK GDPR you may access, correct, erase, restrict or download your personal data, and may object to processing or withdraw consent at any time.

- **How to exercise:** submit a request via our **general support form** or email support@tadpoll.app.
- Response time: we will acknowledge promptly and fulfil your request within 30 days (extendable by 60 days for complex cases).
- Not satisfied? You can complain to the UK Information Commissioner's Office at ico.org.uk.

### 8 Cookies

We use a small number of cookies for login sessions and anonymous analytics. A cookie banner lets you decide which optional cookies (if any) are set.

# 9 Updates to these terms

We may amend these Terms at any time. We will (a) publish the revised Terms on the Site and (b) email all registered players at least 7 days before the changes take effect. If you continue to use the Service after the effective date, you will be deemed to have accepted the new Terms. If you do not agree, you must stop using the Service before the effective date.

Archived versions of these terms are available on request.

## 10 Contact & complaints

• Use the **general support form** or email <u>support@tadpoll.app</u> for all enquiries. We will acknowledge within 7 days and aim to respond within 30 days.

# 11 Governing law

These terms are governed by English law, and the courts of England & Wales have non-exclusive jurisdiction over any disputes.

Thanks for playing and helping us make Tadpoll.app better!